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Artificial Intelligence to Empower Teachers in Indian Secondary Schools: A Comprehensive Analysis

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Abstract

The integration of Artificial Intelligence (AI) in education is rapidly transforming school systems worldwide, with India actively pursuing AI-enabled reforms as mandated by the National Education Policy (NEP) 2020. The proliferation of AI tools and strategies has the potential to revolutionize the roles of teachers by automating routine administrative tasks, enabling personalized learning, and providing actionable insights through data analytics. However, realizing this potential depends on addressing substantive challenges including inadequate infrastructure, the digital divide, limited teacher training, policy and ethical uncertainties, and concerns regarding data privacy. This paper seeks to present evidence-driven analysis of AI's promise and complexity in empowering teachers within Indian secondary education. Using a mixed-methods approach rooted in empirical literature, policy analysis, and case-based evidence, the report (1) critically examines the research problem and objectives, (2) reviews the policy and institutional context, (3) surveys the current landscape of AI adoption in Indian schools, (4) evaluates both the transformative potential and pitfalls of AI in the education sector, (5) presents in-depth analysis of teacher empowerment, (6) scrutinizes implementation challenges and sustainability, and (7) concludes with recommendations for educators, administrators, and policymakers.

Keywords: *Artificial Intelligence, Teacher Training, Secondary School*

Introduction

The global education landscape is undergoing profound shifts as Artificial Intelligence weaves itself into teaching, learning, and administration. In India, this transformation is both urgent and fraught with complexity. Despite significant progress towards universal schooling under legislative measures like the Right to Education Act (2009), secondary education in India is marked by high dropout rates, infrastructural deficits, and pronounced urban-rural as well as socio-economic disparities. The NEP 2020 articulates a vision that leverages AI and digital technologies as critical enablers for future readiness, equity, and educational excellence. However, a research gap remains in understanding how best to strategically employ AI to empower teachers—arguably the most critical human resource in the school ecosystem—amidst resource constraints, policy flux, and ethical uncertainties.

Research Questions that shape the inquiry of the paper:

- What are the core opportunities and risks associated with integrating AI to empower Indian secondary school teachers?

- How do current policies—including NEP 2020 and related government initiatives—shape AI's adoption in education?
- What empirical evidence exists regarding the impact, barriers, and best practices of AI-enabled teacher empowerment in the secondary school context?
- What recommendations can be made to optimize AI for teacher support, while ensuring equity, sustainability, and ethical compliance in Indian schools?

Research Problem, Objectives, and Methodology

AI's disruptive entry into education is marked by both enthusiasm and apprehension. On one hand, it promises to alleviate teacher workloads, foster personalized instruction, and inform decision-making with precise data analytics. On the other, it introduces operational, ethical, and legal challenges that, if unaddressed, may exacerbate gaps rather than bridge them. In India, where secondary education is hindered by large class sizes, chronic teacher shortages, and low access to digital infrastructure - especially in rural and government schools - the imperative to

harness AI for teacher empowerment is particularly acute.

The **objectives** of this research paper are as follows:

1. To critically examine the promises and pitfalls of AI in Indian secondary education.
2. To analyze how AI can specifically empower teachers, drawing on empirical studies, policy frameworks, and case evidence.
3. To document prevailing barriers to AI adoption by teachers, with attention to context-specific variables such as infrastructure, training, and institutional support.
4. To review AI-based solutions in classroom and administrative contexts, focusing on sustainability and scalability.
5. To propose actionable recommendations for teachers, institutions, and policymakers for the ethical and inclusive adoption of AI.

Methodology

The study adopts a qualitative, evidence-based approach. Recent government reports, empirical research articles, and case studies provide the backbone for the paper's review, allowing for triangulated insights that reflect

both the macro-policy and ground-level realities of India's schooling system.

Policy Context: NEP 2020 and AI Integration

The NEP 2020 heralds a paradigm shift, positioning technology - and specifically AI - as central to Indian education reform. The policy advocates embedding digital literacy, coding, and computational thinking into curricula from early stages, thereby preparing students and teachers for the "AI economy" of the 21st century. AI is referenced as essential for reshaping subject delivery, personalized assessments, and whole-child development, while also foregrounding the importance of ethical, secure, and inclusive approaches to technology use.

Key tenets of the NEP 2020 that guide AI's integration include:

- **Curricular Innovation:** Introduction of a structured, grade-wise AI curriculum, beginning with basic AI concepts and ethical awareness in middle school (Classes 6–8), expanding to practical applications and coding at secondary levels (Classes 9–10), and culminating in projects and advanced AI topics at the senior secondary stage (Classes 11–12).

- **Teacher Professional Development:**

Mandatory AI literacy and upskilling for all teachers, supported by DIKSHA, SWAYAM, and partnerships with global technology leaders (e.g., collaborations between CBSE, Google, IBM, and Intel) (Ziesche & Kumar 2022).

- **Inclusive and Multilingual AI:**

Emphasis on AI-powered natural language processing tools that accommodate India's vast linguistic diversity, as well as assistive technologies for learners with disabilities.

- **Ethical and Legal Guardrails:** Raising awareness about data privacy, bias, and responsible AI use; advocating for robust governance frameworks such as the Digital Personal Data Protection (DPDP) Act, 2023.

AI adoption in Indian education is further supported by mission-driven initiatives such as the 'IndiaAI Mission', state-level pilots (e.g., Andhra Pradesh's adaptive learning programs), and interdisciplinary research funding via the National Research Foundation.

Current Status of AI in Indian Secondary Schools

The landscape of AI adoption in Indian secondary schools is characterized by both promising pilots and persistent gaps. While private and urban schools have led the way in integrating AI platforms like BYJU'S, Vedantu, and Khan Academy, government and rural schools continue to struggle with infrastructural, financial, and human capacity deficits.

Progress to Date:

- **Curricular Implementation:** The Central Board of Secondary Education (CBSE) has rolled out AI as a skill subject in over 12,000 schools, supported by partnerships with IBM, Google, and Intel. AI modules now exist in the CBSE curriculum from Class 8 upwards, focusing on basic AI, coding, ethical reasoning, and real-world projects.

- **Teacher Training Programs:** Initiatives like Google's AI for Educators, and state government workshops are upskilling teachers, but coverage is uneven. An estimated 85% of Indian school teachers have never used AI tools, and systematic training is

lacking in B.Ed. and other professional education programs.

- **EdTech Proliferation:** EdTech startups such as Embibe, Taghiva, Jungroo Learning, and Smartail are pioneering adaptive learning, automated assessment, and diagnostic analytics focused on Indian classrooms.
- **Regional Pilots and Innovations:** State governments (e.g., Kerala's KITE project, Andhra Pradesh's adaptive learning systems, Rajasthan's AI-based foundational literacy diagnostics) have piloted scalable AI solutions, often emphasizing local language and culturally relevant content. (Mishra & Raval 2025).

Challenges and Gaps:

Despite policy support, data from the Unified District Information System for Education Plus (UDISE+) show that as of 2023–24, only 57.7% of schools had computers, and just 53.9% had internet connectivity - with rural access as low as 30% (Mehta 2023). Dropout rates at the secondary level remain high, partly due to resource gaps and insufficient personalized support, issues which AI is uniquely positioned to address but which remain

unresolved for the majority of Indian students.

Promises of AI in Education

AI's impact in school education is multidimensional, driven by its capacity to:

1. **Personalize Learning:** AI-powered platforms, such as intelligent tutoring systems, adapt teaching content to students' learning levels, strengths, and gaps, enabling differentiated instruction at scale - a necessity for India's heterogeneous classrooms.
2. **Reduce Teacher Workloads:** Automation of grading, scheduling, lesson planning, and attendance tracking frees teachers from repetitive administrative burdens, allowing them to focus on mentorship, relationship building, and deep instructional engagement.
3. **Facilitate Predictive Analytics:** Early warning systems, such as those piloted by UNICEF India, use AI to identify students at risk of dropping out, enabling preventative interventions and better resource allocation by teachers and administrators.
4. **Bridge Access Gaps:** AI-powered translation, speech recognition, and

offline learning models (e.g., pre-loaded content via DIKSHA, radio-based education) promise to reduce linguistic, socio-economic, and connectivity barriers—although realization is currently uneven.

5. Support Students with Disabilities:

AI assistive technologies (e.g., text-to-speech, speech-to-text, language processors) enhance accessibility for students with visual, auditory, or cognitive impairments.

6. Empower Marginalized Groups:

Multilingual and adaptive content - aligned with NEP 2020 priorities - enables more equitable engagement for Scheduled Castes, Tribes, and minority communities.

The scale and diversity of India's student population make AI's efficiency, scalability, and adaptivity particularly critical. AI is uniquely capable of addressing multi-grade classrooms, teacher shortages, and diverse learning needs—undergirding NEP 2020's ambitions for universal, equitable education.

Pitfalls and Challenges of AI in Education

While the allure of AI is significant, major pitfalls threaten both efficacy and equality:

Digital Divide and Infrastructure Deficits

Over half of Indian schools lack meaningful digital infrastructure, especially in rural and low-income zones. This hinders both access to AI-enabled instruction and teachers' exposure to AI tools—and risks exacerbating the very inequities AI aims to address.

Teacher Training Gaps and Resistance

Many teachers lack AI literacy, with few structured, competency-based professional development opportunities for AI integration. Resistance can also stem from fear of job displacement, lack of confidence, or perceived threats to pedagogical autonomy.

Socio-Cultural and Linguistic Barriers

AI solutions often default to dominant languages and urban-centered contexts, sidelining regional languages and marginalized communities—thereby risking the perpetuation of educational exclusion.

Ethical, Legal, and Data Privacy Concerns

Data privacy is a pressing challenge. With the advent of the DPDP Act, 2023, educational data is now subject to strict regulations, but implementation is emerging. AI systems, especially those using large-scale student data, must ensure explicit

consent, algorithmic transparency, and prevent profiling or misuse, particularly for minors.

Bias in AI algorithms - reflecting societal inequities - can diminish fairness, especially for marginalized students. Lack of clear legal accountability for algorithmic decisions further complicates ethical deployment.

Financial and Sustainability Challenges

High costs of procurement, maintenance, and recurring upgrades for AI platforms, especially in resource-constrained public schools, pose existential threats to sustainable AI implementation. Dependence on external vendors or proprietary, non-localized solutions exacerbates these challenges.

Over-Reliance and Human Displacement

There is growing concern that over-reliance on AI may reduce students' engagement in critical thinking and decrease the human connection fundamental to teaching and learning. Teachers and students alike must be equipped to use AI as a complementary tool, not a replacement for human judgement, empathy, and creativity.

In-Depth Analysis: AI Empowering Teachers—Opportunities and Barriers

AI, when thoughtfully integrated, can fundamentally empower Indian secondary school teachers in several ways:

Automating Routine Tasks

Tasks such as attendance, grading, lesson planning, and report generation are highly time-consuming. AI-powered tools enable teachers to automate these processes, freeing up time for creative lesson delivery, individualized support, and professional growth.

Data-Driven Instruction and Insights

AI analytics, drawing from real-time student performance data, help teachers identify learning gaps, adjust pedagogical strategies, and deliver timely interventions. This supports personalized, evidence-based instruction that was previously impossible at scale.

Professional Development and Peer Collaboration

AI platforms can recommend just-in-time professional development, microlearning modules tailored to teachers' needs, and facilitate peer learning through collaborative virtual communities. UNESCO's AI Competency Framework for Teachers, for example, outlines adaptive, lifelong learning

pathways to build AI fluency and ethical awareness.

Enhancing Differentiation and Inclusivity

Through adaptive, multilingual, and accessible content, AI enables teachers to meet individual student needs - including those with disabilities or from marginalized backgrounds, thus strengthening classroom equity and effectiveness.

Reducing Burnout and Enhancing Job Satisfaction

Studies indicate that AI adoption leads to reduced teacher stress and burnout, higher satisfaction owing to diminished workloads, and increased time for high-value educational interactions⁷.

Table 1: AI Tools Currently Supporting Indian Educators

Tool/Platform	Primary Function	Application Level	Barriers
Squirrel AI	Adaptive learning; data analytics	Secondary Schools	Training, Cost
GradeScope	Automated grading & feedback	Secondary/Higher	Infrastructure
CBSE's AI Modules	Curriculum-integrated literacy	AI Grades 6–12	Localized Content
DIKSHA AI Content	Offline digital content, teacher PD	Gov. Schools, All	Device Access
BYJU'S Toppr, Embibe	Adaptive, gamified practice	Private & Urban	Financial Access
AIForTeachers, MagicSchool	Lesson planning, admin automation	Pilot in select Inst.	Literacy Required
Khan Academy AI Tutor	Personalized math/science guidance	Urban/Online	Connectivity

Note: This is a selective and representative illustration based on empirical case studies and sector reports 2025-26.

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The table above reveals the diverse, rapidly evolving ecosystem of AI in Indian teaching. Barriers persist in the form of digital divides, lack of training, and financial constraints, especially for government and rural schools.

Barriers to AI Adoption by Teachers

Despite widespread optimism, adoption is often hesitant.

- Surveys and empirical studies show that while 92% of surveyed teachers see AI's time-saving potential, 68% limit its use to exceptional circumstances, and 50% express concerns about quality and over-reliance.
- Common deterrents include lack of technical expertise, resistance due to perceived job displacement, high costs, limited infrastructure, absence of institutional support, and ethical apprehensions around data privacy and student well-being.
- Institutional inertia and inadequate policy clarity also result in uneven, fragmented adoption, with some teachers innovating while others remain cautious or opposed.

AI-Based Solutions and Technologies: Implementation Challenges and Sustainability

AI Solutions in Practice

Indian schools use a variety of AI-based applications:

- **Adaptive Learning Platforms** (e.g., BYJU'S, Toppr, AIForTeachers): Tailor instruction to individual student profiles, providing differentiated content in real time.
- **Automated Assessment Tools** (e.g., GradeScope, Eklavya): Evaluate assignments, provide instant feedback, and flag plagiarism.
- **AI Analytics and Diagnostics**: Platforms such as Vidya Samiksha Kendra aggregate school performance and dropout risks at population scale.
- **Assistive Technologies**: Speech-to-text, reading aids, and translation tools support inclusive education aligned with NEP 2020 goals.
- **Teacher Professional Development Modules** (AIForTeachers, DIKSHA): Provide scenario-based, micro-credentialed upskilling linked to AI integration and best practices.

Implementation Challenges

1. Infrastructure and Access

- Lack of computers, unreliable internet, insufficient or outdated devices, and inadequate tech support limit the reach of AI tools.

2. Teacher Training and Professional Development

- AI is largely absent from pre-service teacher education, and in-service

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training is piecemeal, infrequent, or overly technical without pedagogical grounding.

3. Financial Sustainability

- Licensing fees, platform procurement, device renewal, and ongoing tech support demand predictable, sustainable investment—often lacking in public schools.

4. Content Localization and Cultural Fit

- Tools are often urban-centric, and do not fully accommodate regional languages or the realities of rural populations, leading to low engagement and efficacy.

Best Practices for Sustainable AI Integration

- **Policy Alignment and Institutional Support:** Integration with NEP 2020 and state digital literacy missions ensures coherence and eligibility for government funding.
- **Pilot and Phased Rollouts:** Successful districts start with targeted pilots, refining models and scaling based on feedback and local data.
- **Public-Private Partnerships:** Collaborations across government, EdTech industry, NGOs, and academia facilitate resource sharing, innovation, and localized content development.

- **Continuous Professional Learning:** Need for hands-on, adaptive, peer-supported training, with incentives for mastery and demonstration of AI pedagogical competence.
- **Robust Data Governance:** All AI use must comply with the DPDP Act, requiring explicit consent, minimization of data collection, transparency, and secure usage—especially for minors.

Ethical, Legal, and Privacy Considerations

The responsible use of AI in education pivots on three cornerstones: **privacy**, **transparency**, and **inclusion**.

- **Privacy and Data Protection:** The DPDP Act, 2023, is a step forward but implementation remains a work in progress. AI platforms must secure explicit, informed consent from students and parents, allow data correction and deletion, and prohibit profiling or behavioral tracking of children.
- **Algorithmic Bias and Fairness:** AI must be regularly audited for bias, be it in predictive analytics, adaptive learning algorithms, or assessment tools. Indian EdTechs and institutions are urged to develop and apply bias-

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minimization and fairness frameworks per national and global guidelines.

- **Algorithmic Transparency:** Institutions and EdTech developers must publish clear protocols describing how AI tools process educational and personal data, how decisions are made, and what recourse is available for redress and correction.
- **Ethical Use Guidance:** Clear institutional and national guidelines, co-developed with input from teachers, administrators, parents, and students, are essential for building trust and confidence in AI integration.

Case Studies and Empirical Evidence

Andhra Pradesh: AI-Driven Adaptive Learning

A public-private partnership piloted AI-driven adaptive learning and automated assessment in underserved secondary schools, documenting improved performance, higher retention, and increased teacher satisfaction with targeted professional support. Key drivers included strong state support, customized digital infrastructure, and continuous teacher upskilling.

Kerala KITE: Vernacular AI for Multilingual Classrooms

Kerala's KITE project coupled AI-enhanced, multilingual learning modules

with robust teacher training—addressing both language diversity and digital access gaps. Implementation demonstrated increased engagement, better accommodation of special needs, and lowered dropout rates among vulnerable populations.

Private EdTech Innovations: Squirrel AI, Embibe, Taghiva

EdTech startups have demonstrated that AI (adaptive engines, self-assessment, personalized feedback) improves learning outcomes when backed by sustained teacher support and contextually relevant content. However, such benefits are currently concentrated in better-funded, urban private schools, highlighting the challenge of wide scalability.

Recommendations

For Teachers and Classroom Practice

- **Embrace AI as an Assistant, Not a Replacement:** Utilize AI to automate routine tasks, freeing up time for creative instruction, mentoring, and student engagement.
- **Pursue Continuous AI Professional Development:** Engage with hands-on workshops, online communities, and microlearning modules focused both on technical and ethical AI literacy.
- **Cultivate Critical Thinking and Digital Responsibility:** Model and

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teach students to use AI thoughtfully, question outputs, and respect privacy and ethical boundaries.

For Institutions and Administrators

- **Invest in Infrastructure and Access:** Prioritize digital infrastructure upgrades, device accessibility, and technical support, especially in rural and government schools.
- **Establish Clear AI Governance Policies:** Form institutional guidelines that outline data privacy, ethical use, and periodic audits of deployed AI tools. Regularly review and update policies in dialogue with all stakeholders.
- **Champion Inclusive, Multilingual AI Solutions:** Work with partners to localize AI content, ensuring alignment with regional needs, languages, and curriculum.
- **Provide Incentives for AI Mastery:** Recognize and reward AI fluency among teachers and support staff, integrating AI literacy into career trajectories and performance frameworks.

For Policymakers and Stakeholders

- **Mandate AI in Pre-Service and In-Service Training:** Embed AI pedagogy in all teacher education and professional development programs.

- **Direct Funding Toward Equitable Access:** Prioritize investment in offline AI learning models, rural tech access, and subsidized device provision.
- **Enforce Ethical and Legal Compliance:** Ensure all education-sector AI solutions comply with DPDP regulations, mandate algorithmic audits, and establish redressal systems for misuse or bias.
- **Promote Collaboration across Sectors:** Foster multi-stakeholder initiatives spanning government, education, industry, and civil society to co-create ethical, culturally relevant, and scalable AI solutions.

Conclusion

The integration of AI in Indian secondary schools holds unparalleled promise for teacher empowerment, student-centric learning, and addressing long-standing educational inequities. The current policy climate, shaped by NEP 2020 and landmark regulations like the DPDP Act, provides fertile ground for innovation. However, optimism must be tempered with realism: The digital divide, teacher training gaps, ethical dilemmas, and sustainability concerns are formidable hurdles.

Actionable progress depends on a holistic, multi-pronged strategy: combining robust

infrastructure investment, continuous and context-sensitive professional development, inclusive technological design, and firm legal/ethical frameworks. AI can and should amplify the irreplaceable role of teachers; ensuring education in India is not only technologically advanced, but also humane, equitable, and future-ready.

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